Q. 1: WHAT IS DIGITAL LITERACY COURSE (DLC)?
Ans: Computer literacy in the current scenario is one of the most important skill in today’s competitive environment. IT skills have become an essential tool for working professionals. Imparting basic IT skills to candidates is essential in academia, in the workforce, and in everyday activities. In order to promote IT literacy and make every individual in the country an e-literate, NIELIT has been mandated by MeitY for Capacity Building. Digital Literacy Courses have been designed and offered by NIELIT in order to fulfill the mandate bestowed upon it by MeitY.

Q. 2: What are the courses offered under DLC?
Ans: DLC is a bundle of courses under Digital Literacy program which includes 5 courses viz. ACC, BCC, CCC, CCC+ and ECC.

Q. 3: What is the Course detail and Eligibility criteria for ACC Course?
Ans: The Course details and Eligibility criteria for ACC Course as under:
By undergoing the Awareness in Computer Concepts (ACC), one should be able to acquire basic knowledge on computer & its usage by understanding the following skills:
- How to operate the elements of a computer
- Perform operations on the computer
- Access the Internet and finding information of interest
- Register for a web-based e-mail account and use it
- Make bill payments, transfer money and use other application using Internet
- Create, edit and format documents using a word processor

Eligibility: No minimum qualification is required for applying and appearing for the examination in Awareness in Computer Concepts (ACC).

Q. 4: What is the Course detail and Eligibility criteria for BCC Course?
Ans: The Course details and Eligibility criteria for BCC Course as under:
In step with effort to achieve the objective of achieving computer literacy in an inclusive manner, NIELIT has launched a new programme, “Basic Computer Course (BCC)”. The objective of the course is to impart basic level computer appreciation programme with more emphasis on hands on training. The Course is designed for VIIIth Standard pass candidates. Initially, the course was conceived as to boost the concept of introducing a course on computer fundamentals, especially for candidates, studying vocational courses at ITIs/ITCs. However, the course has gained popularity amongst many more categories. More details of the course are available at http://www.nielit.gov.in/content/basic-computer-course-bcc . The BCC was launched in year 2011. The programme can equip a person to use the computers in day-to-day life for professional and personal use. After completing the course the incumbent will be computer literate and will be able to:

- Acquire confidence in using computer techniques available to users;
- Recognize the basic components of computers and terminology;
- Understand data, information and file management;
- Create documents using Word processor, Spreadsheet & Presentation Software ;
- Understand computer networks, Internet ;
- Browse the internet, content search, email and collaborate with peers;
- Use e-governance applications;
- Use computer to improve existing skills and learn new skills.

Q. 5: What is the Course detail and Eligibility criteria for CCC Course?
Ans: The Course details and Eligibility criteria for CCC Course as under:
The computer literacy programme of NIELIT is an outcome of the recommendation of National Task Force on Information Technology and Software Development. Based on the recommendation, in the year 1999 it launched a programme on computer literacy namely, ‘Course on Computer Concepts’, now popularly known as CCC. This course is designed to aim at imparting a basic level IT Literacy programme for the common man. This programme has essentially been conceived with an idea of
giving an opportunity to the common man to attain computer literacy thereby contributing to increased and speedy PC penetration in different walks of life. After completing the course the incumbent should be able to use the computer for basic purposes of preparing his/her personal/business letters, viewing information on internet (the web), receiving and sending mails, preparing his business presentations, preparing small databases etc. This helps the small business communities, housewives, etc. to maintain their small accounts using the computers and enjoy in the world of Information Technology. This course is, therefore, designed to be more practical oriented.

Q. 6 : What is the Course detail and Eligibility criteria for CCC+ Course?
Ans: The Course details and Eligibility criteria for CCC+ Course as under:
The course is a certificate level course, with an aim to equip the workforce entering into / working in government sector with the vital skill set, that is, necessary to cope up with the ever-changing scenario in IT sphere. The course is designed in such a manner, so that, it not only educate an individual with the basic skill set but also enhances the ability of individual to easily grasp the new changes in the dynamic IT field. The course is aimed at skill development in masses, candidates, employees in professional sector at middle level. The course may also be considered as an ideal course for re-skilling of an individual and technological advancement. After going through the course, an individual is expected to be equipped with not only the office automation skills but also with the understanding of the latest technologies and e-Gov applications.

ELEGIBILITY: Class X passed

Q. 7: What is the Course detail and Eligibility criteria for ECC Course?
Ans: The Course details and Eligibility criteria for ECC Course as under:
The aim of ECC is to assist a prospective entrant into a professional stream with attaining the necessary skills and knowledge needed to compete in today’s competitive scenario. The focus of the course is divided amongst the following four dimensions:

- Understanding Computer Hardware, Software and its maintenance
- Office Automation – Disposal of daily routine jobs using Office Automation Tools
- Exploring the wide world of Internet, and latest technologies in Online services and e-Gov applications
- Personality development with communication skills

The course emphasizes on skill development and latest advancements in the technological world that will help an individual to build up and upgrade skills thereby closing the technological gaps.

ELIGIBILITY: Class XII passed

Q. 8: What is the difference between Digital Literacy Courses and BCC, CCC?
Or
What is the duration of different courses covered in Digital Literacy Courses?
Ans: Earlier, only BCC and CCC Courses were being offered by NIELIT. However, to meet the need of computer literacy in different sectors NIELIT has introduced some new courses i.e. ACC, CCC+ and ECC and all the five courses put together are now being offered as Digital Literacy Courses by NIELIT. It is meant for a layman to gain knowledge in computers to handle his day-to-day activities independently and effectively. These courses are designed in such a way that one can upgrade his skill from one level to the other level in a ladder pattern. The course duration varies from 20 hrs to 200 hrs as per details given below:

(a) Awareness in Computers Concepts (ACC) – 20 Hours
(b) Basic Computers Concepts (BCC) – 36 Hours
(c) Course on Computer Concepts (CCC) – 80 Hours
(d) CCC+ - 126 Hours
(e) Expert Computer Course (ECC) – 200 Hours
Q. 9: Who can apply for DLC (Digital Literacy Courses)?

Or

What types of institutes are eligible for grant of status of Facilitation Centre?

Ans: The institutes are granted status of Facilitation Centre to conduct the Digital Literacy Courses on self certification basis. The following categories of Institutes are eligible to apply for the status of Facilitation Centre to conduct DLC Courses as and when they desire (there is no last date or cut-off date to apply for the status of facilitation centre):

1. **Accredited institute for Software/ Hardware O/A/B/C level Courses of NIELIT:** These are institutions having valid accreditation for any of the O, A, B or C Level Software/ Hardware Course(s).

2. **Government recognized Schools/ Colleges/ Academic Institutes:** These are the Institutions/organisations, where the Central Govt. or the State Government ensures availability of the required infrastructure including faculty such as CICs in North East and J&K, Schools/Colleges/ Institutions/ Organisations affiliated to any Board/ University / Statutory Body of the State or Central government etc.

3. **NCPUL Centres:** The Institutes registered under NCPUL can apply under this category.

4. **Private Institutions:**
   - Following type of institute falls under this category:
     i. Registered NGOs / Societies.
     ii. Registered charitable trusts.
     iii. Private training institutes registered under relevant statute.
     iv. Registered welfare associations.
     v. Companies registered under the Companies Act
     vi. Partnership Firms.
     vii. Individuals/Sole Proprietorship Firms registered under Proprietorship/ Shop & Establishment Act etc.
     viii. In case the institute is not registered under any of the above category then, the institute must be registered under any other statute of State/Central Govt or any other competent authority.

5. **CSC Centres:** Centres/Institutes affiliated with CSC-SPV as Village Level Entrepreneur (VLE) fall under this category.

6. **ITIs/ITCs (for the BCC course only):** The ITIs/ITCs approved by DGE&T/NCVT/SCVT are directed to provide training on BCC by the Ministry of Labour. Such institutes / centres are exempted to pay the processing fees for conducting BCC course only.

Q. 10: what are the eligibility standards for grant of status of Facilitation Centre?

Or

What are the requirements for grant of permission for Digital Literacy Courses?

Or

Eligibility criteria for grant of permission for Digital Literacy Courses?

Ans: Below given are the eligibility criteria for different categories of organizations:

**Premises:**

The Institute must have own/hired premises. If hired, the tenancy should be for a minimum period of 11 months, with a reasonable assurance of continuity. It should have a minimum carpet area of 30 Square Meters with at least one class room to seat 25 candidates, one computer laboratory with at least 05 PCs for hands on training, a library, reception area and proper washroom facilities. This should vary upwards depending on the number of candidates.
**Faculty:**
Two Faculty members (1 Fulltime and other Full/Part-time) with the below given educational qualification and experience are required:

<table>
<thead>
<tr>
<th>Qualification</th>
<th>Experience</th>
<th>Full Time</th>
<th>Part time</th>
</tr>
</thead>
<tbody>
<tr>
<td>MCA / M.Sc (Computer Science) / BE / B.Tech / NIELIT O/A/B/C Qualifier / BCA / B.Sc (Computer Science) / PGDCA / Graduate in any Stream plus Diploma in Computer Software of at least six months duration.</td>
<td>Minimum 6 months in computer teaching(software)</td>
<td>01</td>
<td>01</td>
</tr>
</tbody>
</table>

**Infrastructure:**
Following infrastructure is the minimum requirement:

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Description</th>
<th>Minimum requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>No. of class room(s)</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>Total Seating capacity of class room(s)</td>
<td>25</td>
</tr>
<tr>
<td>3</td>
<td>No. of computer lab</td>
<td>1</td>
</tr>
<tr>
<td>4</td>
<td>Library</td>
<td>1</td>
</tr>
<tr>
<td>5</td>
<td>No. of computer(s)</td>
<td>5</td>
</tr>
</tbody>
</table>

**Software:**

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Description</th>
<th>Minimum Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Operating system</td>
<td>As required to conduct ECC course (Please refer the syllabus of ECC.) Open-source software are allowed.</td>
</tr>
<tr>
<td>2</td>
<td>Office Automation Software</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Web browser</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Antivirus</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Internet Connectivity(Name of the Internet Service Provider )</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Other teaching aids (Prefrable)</td>
<td>Overhead/ Data Projector, TV with DVD player etc.</td>
</tr>
</tbody>
</table>

Q. 11: What are the documents to be submitted for grant of status of Facilitation Centre?
Ans: Once the online portal is fully loaded with features, supporting Documents will be uploaded during filing up the online application. All categories of institute will upload supporting document pertaining to the Legal status of the business entity. They will also upload copy of the possession of the premises by uploading either sale-deed or rent/ lease agreement, as applicable. Till then, the institutes will submit hardcopy of the said documents.

The institute should upload/submit hardcopy of the following document according to its category:

- **Accredited Institutes for Software/ Hardware courses (O/A/B/C level):** Permission letter issued to the institute for the course concerned by NIELIT.
- **NCPUL Centres:** Registration certificate in support of NCPUL Government recognized Schools/Colleges etc.: Registration certificate in support of government recognition.
- **Private Institutions:**
  - (a) Individuals/Sole Proprietors – Registration Certificate issued under Shops & Establishment Act/MSME, etc.
(b) Partnership Firms – Partnership Deed and Registration Certificate issued by the Registrar of Firms, etc.
(c) Societies – Registration Certificate issued by Registrar of Societies of Central Govt./State Govt. along with Memorandum and bye-laws of Society
(d) Companies – Certificate of Incorporation under Companies Act and the bye-laws/Articles and Memorandum of the Company

CSC/VLE: Certificate in support of CSC/VLE from CSC-SPV
ITIs/ITCs: Registration certificate in support of ITI/ITC from DGE&T
Individual: DIC (SSI certificate), Shop/ Service Tax Act, Coaching Act etc.

Q. 12: what is the process for applying for getting status of Facilitation Center?
Ans: Institutions that fulfill the laid out criteria can apply to NIELIT for grant of permission to conduct DLC on self certification basis. For the purpose, such Institutes shall apply online at http://dlcaccr.nielit.gov.in.

Following are the steps to apply online for getting status of DLC Facilitation Centers:
i. Create user-id and password in above mentioned URL.
ii. Login by using your credential through the link received on your registered E-mail.
iii. Select the type of institute from the given below list:-
   - Accredited institute
   - ITI/ITC
   - Govt School/Colleges
   - CSC/VLE
   - Private/Other Institutes
   - NCPUL Centers

iv. Complete the online application and download the same along with the requisite documents mentioned in point (v).

v. Send the below mentioned documents:-
   - Hardcopy of online application form (properly filled infrastructure, software & declaration)
   - Covering letter, Terms & conditions (must be on institute’s letter head)
   - Affidavit (with correct and complete details as per the format available at http://dlcaccr.nielit.gov.in/Procedure_for_Fresh_Application_DLC_with_Anxures_11122017.pdf)
   - Institute registration details (please refer the FAQ at http://dlcaccr.nielit.gov.in/uploads/DLC_FAQ.pdf)
   - Resolution in favor of institute name, address & authorized signatory(not applicable for NCPUL, Government, ITI/ITC category)
   - Premises document- rent or lease deed/ownership (rent/lease deed must be in the name of institute with min. of 11 months duration valid from grant of NIELIT Facilitation Center status to the institute)
   - Faculties educational documents (eligibility criteria- MCA/ BCA/ B.Sc(IT) /M.Sc(IT)/ B.Tech/ B.E/Graduation + diploma of min. 6 months in software)
   - Experience certificates of both the faculties (min. of 6 months & must be in computer teaching)

Note: - 1. Please submit all the above mentioned documents duly stamped and signed (each & every page) by authorized signatory.
   2. For accreditation category, there is no need to submit faculty documents, institute registration details & resolution in favor of institute name, address & authorized signatory (concession in documents is given to them as they are accredited institute for O/A/B/C Level).

vi. Fee can be made only through NEFT or RTGS, the details of fee are as under:
   (i) For O/A/B/C Level Accredited Center =>
(ii) For Non Accredited Centers =>
Rs.11,800/- [Rs.10,000 processing fee + 1800 (@18%GST)]

(III) There is no registration fee for ITI/ITC for BCC.
*GST may vary from time to time as per Govt. Norms.

Details of the bank account are given here under:
- Bank name: Bank of India
- Account Holder: NIELIT
- A/c No.: 604820100000012
- A/c Type: Current Account
- IFSC Code: BKID0006048
- MICR Code: 110013052

vii. Send the hard copy to Accreditation Section (DLC), NIELIT Bhawan, Plot No. 3, PSP Pocket, Institutional Area Sector-8, Dwarka, New Delhi-110077.

viii. You can check the status of your application in the same portal using the user id/password created by you. After receiving your application, the status of the same will be updated within 15 working days.

ix. Your institute will be registered as a facilitation centre for DLC Courses, if all documents are found in order.

Q. 13: Where to send the application?
Ans: The institute needs to send the complete application at:
Accreditation Section
(DLC Facilitation Division)
NIELIT Bhawan,
Plot No. 3, PSP Pocket,
Institutional Area Sector-8,
Dwarka, New Delhi-110077

Q. 14: What is the procedure for applying for more than one institute under single organization?
Ans. The organization should submit a formal request to Head (Accreditation Wing), NIELIT for affiliation of multiple institutes at different locations under it along with detailed list.

Q. 15: What is the discount policy, if multiple numbers of institutes at different locations under the umbrella of a single organization are applying for permission for Digital Literacy Courses?
Or
Is there any discount policy? What is the eligibility of discount? How much discount?
Ans: If multiple numbers of institutes at different locations under the umbrella of a single Society/Trust/Training institution, are applying for permission for Digital Literacy Courses then there is a provision of concession in the processing fee as under:

<table>
<thead>
<tr>
<th>Number of institutes under the umbrella of a single Society / Trust / Training institution applying for permission for Digital Literacy Courses</th>
<th>Fee Concession / discount in the processing fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Upto 100</td>
<td>Nil</td>
</tr>
<tr>
<td>101-200</td>
<td>5% of Processing fee</td>
</tr>
<tr>
<td>201-300</td>
<td>10% of Processing fee</td>
</tr>
<tr>
<td>301-400</td>
<td>15% of Processing fee</td>
</tr>
<tr>
<td>401-500</td>
<td>20% of Processing fee</td>
</tr>
<tr>
<td>501-600</td>
<td>25% of Processing fee</td>
</tr>
<tr>
<td>601-700</td>
<td>30% of Processing fee</td>
</tr>
<tr>
<td>701 and above</td>
<td>35% of Processing fee</td>
</tr>
</tbody>
</table>
Q. 16: What is the validity of the permission granted to institutes?
Ans: Validity of the status of Facilitation Centre granted to institute is for a period of 3 years.

Q. 17: What is process for renewal of status of facilitation centre granted to institutes after expiry of validity?
Ans: After expiry of the validity, the permission can be renewed, if the institute fulfills the laid out criteria for renewal. The renewal of permission granted to the institute shall be valid for 3 years.

After expiry of the validity, in case the institute did not fulfill the laid out criteria for the renewal, the permission of the institute will be withdrawn. Such institute may submit fresh application for grant of permission after 3 months from the expiry of the date of validity.

Q. 18: What is procedure for renewal of status of facilitation centre granted to institutes after expiry of validity?
Ans. Please refer the procedure available at http://dlcaccr.nielit.gov.in/Procedure_for_Renewal_DLC_with_Annexures_11122017.pdf

Q. 19: What are the criteria for renewal of permission granted to institutes?
Ans: The renewal process usually initiated before 3 months of the validity of an institution to expire. Eligibility criteria for renewal of permission are tabulated below:

<table>
<thead>
<tr>
<th>Course</th>
<th>No. of Examinations NIELIT conducts in one year</th>
<th>Minimum number of candidates fielded in one year</th>
<th>Minimum required pass percentage in one year</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Metropolitan cities</td>
<td>State capitals (excluding NE region)</td>
<td>Other cities/towns/districts &amp; NE region</td>
</tr>
<tr>
<td>Digital Literacy Courses</td>
<td>12</td>
<td>120</td>
<td>100</td>
</tr>
</tbody>
</table>

Q. 20: What is process for voluntarily withdrawal?
Ans: Institute may apply for voluntary withdrawal of permission at its own discretion. Such institutes are required to submit an application along with an affidavit that the institutes voluntarily surrender the permission which has been granted by NIELIT to the institute for the conduct of “Digital Literacy Courses”.

Q. 21: What is the process to change name and/or address of the institute?
Ans: The institute is required to submit a request along with requisite fees for the same. It may be asked to upload/submit certain document as per requirement accessed by NIELIT during processing of the request. A fee of Rs. 2000/- + GST, will be charged in case of change in case of name or address of the institutes.

Following supporting documents are usually required to be uploaded/submitted for change of institute name or address:

a) Copy of certificate of registration of the institutes or similar document against the institute name or address
b) Copy of resolution of Board/ Governing Council or similar ones against the institute name or address

Other changes may be considered as per request and approval of competent authority.
Q. 22: What is the premises requirement for getting facilitation centre for DLC?
Ans: Premises must be owned or if rented, it must be long term lease or minimum 11 months agreement and there should be washrooms for both male and female and a reception should be maintained. Minimum 30 square meter carpet area required for getting status of facilitation centre. The rent/lease agreement must be signed in the name of the institute.

Q. 23: What is the Software Requirement?
Ans: Software as required to conduct ECC course (Please refer the syllabus of ECC). However, open-source software are also allowed.

Q. 24: How many faculties are required and what are the eligibility criteria?
Ans: Two Faculty members (1 Fulltime and one Full/part-time faculty) with the below given educational qualification and experience are required:

<table>
<thead>
<tr>
<th>Qualification</th>
<th>Experience</th>
<th>Full Time</th>
<th>Part time</th>
</tr>
</thead>
<tbody>
<tr>
<td>MCA / M.Sc (Computer Science) / BE / B.Tech / NIELIT O/A/B/C Qualifier / BCA / B.Sc (Computer Science) / PGDCA / Graduate in any Stream plus Diploma in computer software of at least six months duration.</td>
<td>Minimum 6 months in computer training (Software)</td>
<td>01</td>
<td>01</td>
</tr>
</tbody>
</table>

Q. 25: What is the fee structure for different activities for DLC?
Ans: The fee structure (non-refundable) for Non-accredited Institute Category is given below:

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Category</th>
<th>Time Period</th>
<th>Amount *</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Fresh Application/ New Facilitation Centre for Digital Literacy Courses- Accredited Institutes</td>
<td>For 3 yrs</td>
<td>10,000/- + GST</td>
</tr>
<tr>
<td>2</td>
<td>Existing Facilitation Centre (CCC/BCC courses) for ACC, CCC+ and ECC Courses</td>
<td>validity expiring in 1 yr</td>
<td>2,000/- + GST</td>
</tr>
<tr>
<td>3</td>
<td>Renewal of validity: Facilitation Centre for digital literacy courses</td>
<td>validity expiring in 2 yrs</td>
<td>3,000/- + GST</td>
</tr>
<tr>
<td></td>
<td></td>
<td>validity expiring in 3 yrs</td>
<td>4,000/- + GST</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Renewal (for 3 yrs)</td>
<td>5,000/- + GST</td>
</tr>
<tr>
<td>4.</td>
<td>Change in the structure of the institute (Name/ Premises/ Management)</td>
<td>One time, for each change</td>
<td>2,000/- + GST</td>
</tr>
</tbody>
</table>

* At present the GST is applicable @18 %. GST rates may vary from time to time as per Govt. norms.

Note: Fees for Accreditation Category (the Institutes which are already accredited for O, A, B & C Level Courses) will be half of the processing fees for facilitation centres for Digital Literacy Course. However, Fees for Change in the structure of the Institute will be applicable as it is.

Q. 26: How to pay fee or what is the mode of payment of fee?
Ans: Requisite Fee for the concerned activity is to be paid through online mode only (NEFT/RTGS).

Details of the bank account are given here under:
- Bank name: Bank of India
- Account Holder : NIELIT
- A/c No. : 604820100000012
- A/c Type : Current Account
- IFSC Code : BKID0006048
- MICR Code : 110013052
Q.27: Whether Processing Fees paid for Digital Literacy Courses refundable?
Ans. No. The Processing Fees once paid will not be refunded or adjusted against any other fees/dues.

Q. 28: What is the helpline number of NIELIT?
Ans: NIELIT has Launched a National Toll Free Helpline No. 1800-11-65-11 for extending help to its Students, institutes or other stake holders. For any query Students may call on this number between 8AM to 6PM. If required, Students/Stakeholders may also write email for any Query to concerned section or to contact@nielit.gov.in.

Q. 29: How to contact NIELIT for DLC courses.
Ans: One can write to ccc.accr@nielit.gov.in for grant of status of facilitation centre related issues. Alternatively one may contact over the phone number: 011-24365594.

Q. 30: Can I get access to the online course materials?
Ans: One can access the NIELIT online course materials for certain courses, available at http://econtent.nielit.gov.in/lang_select.html. For CCC course in 25 languages please visit: http://nielit.gov.in/content/e-contents-ccc-courses.

Q. 31: In case, the accreditation granted by NIELIT is withdrawn, will the Facilitation Centre Status for the same institute continue?
Ans: In case the status of facilitation centre is based on the accreditation in O/A/B OR C Level, then the facilitation centre status granted to the institute by NIELIT will cease automatically on withdrawal. It will be the responsibility of the authorized person of the facilitation centre to inform the same to the NIELIT and take appropriate action as per NIELIT norms. The Institute can apply afresh under the appropriate category for grant of status of facilitation centre if it so desires.

Q. 32: If accreditation is withdrawn by NIELIT, what will be the fate of existing registered students with the Facilitation Centre?
Ans: In case the status of Facilitation Centre is withdrawn by NIELIT, the institute was asked to submit the list of students already registered with it till that date, along with their fee receipt for consideration in the examination.

Q. 33: What are the facilities available at the Facilitation Centre (for students) through NIELIT website?
Ans: The following facilities are being provided to the students through Facilitation Centre:
   i. Online Registration/ Admissions
   ii. Online examination application form submission
   iii. Online course materials
   iv. Other Student Services like issue of Identity Card/ Admit Card/ Results sheet / Certificate etc.

Q. 34: What is LEGAL STATUS?
Ans: Legal status of an institute/ a business entity is the status by virtue of which the institute/ business entity establishes its Type of Institute. It depends on the nature of the business venture, which in turn can determine what government regulations would be applicable to it, like it may be a Society, Trust, Company, Partnership firm, Proprietorship firm, Shop etc.

Q. 35: Does any ITI/ITC need to pay any fee to conduct BCC course only?
Ans: No, ITI/ITC is exempted from paying the processing fees, for BCC course only.

Q. 36: What is the name of the Regional Centre and what is its jurisdiction?
Ans: Territorial Jurisdiction of NIELIT Centers with their Phone Number, Email Id’s, Address and Jurisdiction is available at: http://nielit.gov.in/content/course-computer-concepts-ccc

Q. 37: What is the next process after allocation of E-Provisional Number?
   Or
How can the Institute enroll the students?
Ans: After allocation of E-Provisional Number, the Institute can start enrolling students. The Guidelines to enroll students is available on the [http://student.nielit.gov.in](http://student.nielit.gov.in) portal. Please follow the tabs as given below:

Certification Courses --> Course on Computer Concepts (CCC) --> Step by Step Instruction

Q.38: Can the Facilitation Centre be examination centre for conducting Online DLC examination?
Ans: The grant of status of facilitation centre does not necessarily mean that it will also be made examination centre for conduct of online DLC examination.

Q. 39: Can an institute after getting NIELIT DLC Facilitation Center Status, use NIELIT Logo for promotional activities? If yes, what is the guideline for the same?
Ans: Yes, NIELIT Logo can be used after getting NIELIT Facilitation Center Status.

The guidelines for using NIELIT Logo are as follows: The Logo of NIELIT consists of two parts: the graphic element and the text element.

Institutes approved by NIELIT as Facilitation Centre to conduct Digital Literacy courses can use the logo in the advertisement / publications that are exclusive to Digital Literacy Courses. The use of logo will be governed by the following guidelines.

**Do’s**

1. Institutes approved by NIELIT for its Digital Literacy courses viz. ACC, BCC, CCC, CCC+ and ECC can use the logo to promote the NIELIT’s “Digital Literacy courses”. A sample template for advertisement is available in this guideline for reference.

2. The logo of the NIELIT used by the approved institutes in their publications should have the same specifications with respect to color, text and design.

3. Requests for use of NIELIT’s logo and name outside described Scope/template: Requests for use of the NIELIT’s logo and name other than the template provided are to be brought to the attention of the NIELIT. No publication, other than the advertisement in accordance to the template provided to the approved institute, can be released with the logo and name of the NIELIT without obtaining written approval from the NIELIT.

**Don’ts**

1. The logo of NIELIT should not be modified with respect to color, text and design.

2. Institute should not publish any false or misleading information with respect to NIELIT or its courses in its publications.

3. Institute should not do anything detrimental to the reputation and image of the NIELIT, its courses/ logo and / or name.

4. Institute should not publish advertisement in template, other than the one recommended/approved with the logo and name of the NIELIT, without obtaining written approval from the NIELIT.

5. Institute should not use the logo and name of the NIELIT for promoting other courses that are offered by the institute are not related or belongs to NIELIT.
Guidelines for publications to be released by approved institutes

For publications and related promotional activities, Facilitation centers can use the below given advertisement template. The Do’s and Don’ts with respect to the purpose are also to be strictly adhered to.

Approved Facilitation Centre of
National Institute of Electronics and Information Technology
(NIELIT),
(An autonomous Scientific Society of MeitY, Govt. of India)

Name &
Address of the Institute
Contact No.________________ Email ID: __________ Website: __________

Matter for promotion may be placed here.

It may be noted that, the size and style of the logo and Name of the Institute must be larger than or equal to, that of the Logo and Name of NIELIT.

The size and type of the font in Name and address of the NIELIT and the Institute should be the same.

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